**Inhealthcare Informational Document**

**What is Inhealthcare and how can it reduce your admin burden for GCs?**

Inhealthcare is a software that has been purpose-built to reduce the admin burden of running group consultations (GCs) across NWL. The software has been made to automate a number of lengthy administrative tasks, allowing your teams to focus on the things that will make your groups consultations a real success.

Inhealthcare is a SystmOne/EMIS integrated software that automates key steps that include but are not limited to:

**The platform is available for you to use free of cost.**

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**Obtaining patient consent**

**Coding and adding notes to S1/EMIS**

**Sending invites, reminders, and follow-ups**

**Scheduling sessions and sending out joining links**

**Where can I learn more about Inhealthcare?**

Over the past few months, training sessions have been delivered to PCNs about how to use the platform. If you were not able to attend one of these training sessions, or would like a refresher of the content, please click the following link to access the recording of a training session: <https://vimeo.com/734353048>. Please note that the training starts around the 10-minute mark of the video.

The training session is a demo of the Inhealthcare platform and demonstrates the functionalities of the platform according to the step-by-step group consultations process. It covers the following steps:

* Logging in;
* Setting up sessions;
* Adding patients;
* Patient communications;
* The group consultation;
* Final review and discharge;
* Uploading results into SystmOne/EMIS.

**What do I do after I’ve been trained?**

To start using Inhealthcare, you need to provide us with some information about your team’s user access. Please download and fill in the linked [Excel file](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.knowdiabetes.org.uk%2Fmedia%2F5560%2Finhealthcare-user-information.xlsx&wdOrigin=BROWSELINK) with your PCN name, the names and emails of team members that will be responsible for arranging, facilitating and delivering group consultations, and which roles you would like for them to have access to through the platform.

Please keep in mind that actions on Inhealthcare are limited to certain roles. If you would like certain individuals to have access to multiple (or all) roles, then list accordingly.

Once completed, please send the file to alex.silverstein@nhs.net as soon as possible so that we can ensure you have access to the live platform in a timely manner.

**How do I download Inhealthcare?**

Inhealthcare is available as a desktop application as well as online. We recommend you download the desktop application as this allows you to upload patient results in SystmOne/EMIS whereas the online version does not.

Please note that you will need to be connected to the NHS server to download the desktop application. You can do this while working from home as well by connecting to the NHS VPN.

There are three user guides attached – one for the [automated version](https://www.knowdiabetes.org.uk/media/5545/ihda-automatic-install-guide.pdf) (which will sync up with your SystmOne or EMIS interface automatically) or the [SystmOne](https://www.knowdiabetes.org.uk/media/5547/ihda-s1-integration-guide.pdf) and [EMIS](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.knowdiabetes.org.uk%2Fmedia%2F5546%2Fihda-emis-integration-guide.docx&wdOrigin=BROWSELINK) manual versions (this can be used by those wanting to manually check information first before it goes into the patient record).

**Who do I contact if I have questions?**

Please contact Alex Silverstein, Deputy Head of Diabetes Programme, at alex.silverstein@nhs.net.

**How do I start using Inhealthcare?**

Once your team’s user access and organisation has been set up on the platform, you will receive an email with your username and password information.

To get started, please refer to the [Inhealthcare user guide](https://sandpit-userguides.inhealthcare.co.uk/ihc00358/v2.0/#introduction-to-fresh-start-diabetes) as it lays out the functionalities of Inhealthcare step-by-step with instructions and diagrams.